Backline®

Sync Up with Backline

Simplify Case Management Communication

In case management, communication is key. Unfortunately, traditional methods of sharing information create barriers to effective care coordination.

Time-consuming phone calls to patients and manual processes like faxing or mailing documents to external providers are recognized as a source of costly delays, errors, and confusion linked to avoidable readmissions.

Tired of the endless games of phone tag and inefficient tasks required to coordinate care transitions? **Streamline provider and patient outreach with Backline® by DrFirst.**

DrFirst's award-winning, **HIPAA-compliant care collaboration solution,** Backline**,** enables real-time communication between patients, your care team, and all the providers in the care community.

Imagine If You Could Instantly Share:

- Automated updates with PCPs and other providers
- Patient education materials (triggered by DRG codes)
- Secure text and chat messages
- Files, images, and video clips
- Digital forms for patients to electronically sign via Adobe Sign
- Summarized CCD documents
- … and more!

Plus, only Backline integrates with DrFirst's industry-leading MedHx℠ module, giving case managers real-time medication history and prescription refill data for the last two years. This unique feature supports medication adherence by providing insights into affordability and knowledge gaps.

Discover how you can streamline communications, improve compliance, and prevent avoidable readmissions with Backline.

Start today!

DrFirst®
Unite the **Healthiverse**™

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