

Six Ways to Enhance Ambulatory Patient Care With a Clinical Communication Platform

When coordinating ambulatory surgery, seamless communication is key to clinician and patient satisfaction. Unfortunately, traditional methods of sharing information are not always secure or reliable. Phone calls to patients can consume time and valuable resources, go unanswered or undocumented, and add stress or confusion to staff and patients. The ability to collaborate with a multidisciplinary approach is imperative to successful and safe patient care. **Streamline real-time communications with patients, their care teams, and your community of providers with Backline® by DrFirst.**



Improve Surgical Process Coordination

Keep patients engaged and collect needed documents, images, and signatures pre-procedure. Continue real-time communication with postprocedure updates and telehealth.



Deliver Better Patient Experiences

Recommend medications, ask clarifying questions, or share patient updates with internal staff, PCPs, and caregivers.



Collaborate With Internal and External Providers

Manage patient populations as they move throughout community healthcare networks with messaging, file sharing, telehealth, and more.



Streamline Referrals, Transfers, and Discharges

Connect with staff on incoming or discharged patients, upcoming events, staffing changes, or organizational updates.



Connect With Families and Caregivers

Offer guidance and share pre- and post-educational materials to support patient care plans.



Increase Operational Efficiency

Collaborate and coordinate community resources to deliver improved patient care and outcomes.

Corporate Headquarters 9420 Key West Avenue, Suite 230 Rockville, MD 20850 Satellite Offices Mesa, AZ Germantown, MD 866.263.6511 sales@drfirst.com www.drfirst.com



© 2021 DRFIRST CORPORATION. ALL RIGHTS RESERVED.

DRFIRST 06/16/2021