#### **POPULATION RISK MANAGEMENT**

#### USF CASE

# **Chronic Care** Management (CCM)

### Challenges

- Ensuring patients are adherent to their medication therapies between clinician visits
- Compiling complete, accurate, clinically actionable medication histories
- Conducting efficient medication reconciliation
- Identifying patients who qualify for a CCM program
- Generating additional revenue for your practice

## **Demographics**

- Patients who have two or more chronic conditions
- Patients who are on Medicare or Medicaid

#### Metrics

- Accurately forecast and identify the number of patients who qualify for a CCM program
- Customizable medication adherence insights for value-based care and clinical quality programs



# **Results**

University of Maryland Medical Center increased prescription first-fill rates:



for patients with **Congestive Heart Failure** 



for patients with Chronic **Obstructive Pulmonary Disease** 

# **Findings**

A University of Maryland Medical Center study\* found:

- Patients are more likely to fill prescriptions when enrolled in a mobile integrated healthcare and community paramedicine program after hospital discharge
- By merging Epic's Clarity data with DrFirst's PRM data, the medical center could calculate first-fill rates for new medications and counsel patients accordingly

# Implementation

- A standalone user interface is tailored to provide optimal medication management workflows for clinicians
- Population risk management data is available directly in your medication management platform

\*Source: Sokan et. al (2022) Exploratory Research in Clinical and Social Pharmacy

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# **DrFirst Solutions**



Scales population data for targeted patient interventions



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