



# Solving Prescription Abandonment

## A Widespread Problem Affecting Your Patients and Your Practice

### The Problem:

**25%** OF NEW RETAIL PRESCRIPTIONS ARE NEVER FILLED<sup>1</sup>

### The Solution: Engage Patients As Soon As Possible

Your e-prescribing software now offers a proven solution designed to increase fill rates by engaging patients minutes after their new prescriptions are sent to the pharmacy.

### How It Works:

Patients receive a text message (SMS) that guides them to a secure website designed to tackle prescription abandonment by:

- **Reducing financial barriers** with financial assistance for brand or generic drugs
- **Addressing clinical concerns** with educational videos and information on the medication
- **Minimizing forgetfulness and procrastination** with the ability to schedule reminders to pick up their medication

### The Impact: Increase Patient Satisfaction

Thousands of practices nationwide have rolled out RxInform:

- More than 5 million patient ratings
- 90%+ patient satisfaction<sup>2</sup>
- Less than 1% opt-out

### RxInform Improves Medication Adherence Up to 10%<sup>3</sup>

#### Regular E-Prescribing

**25%**  
Abandoned

#### E-Prescribing with Patient Engagement

**15%**  
Abandoned

<sup>1</sup>Why You Need to Take Your Medications as Prescribed or Instructed, FDA.com  
<sup>2-3</sup> Prescription Fill Data Analysis, DrFirst, 2022

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