

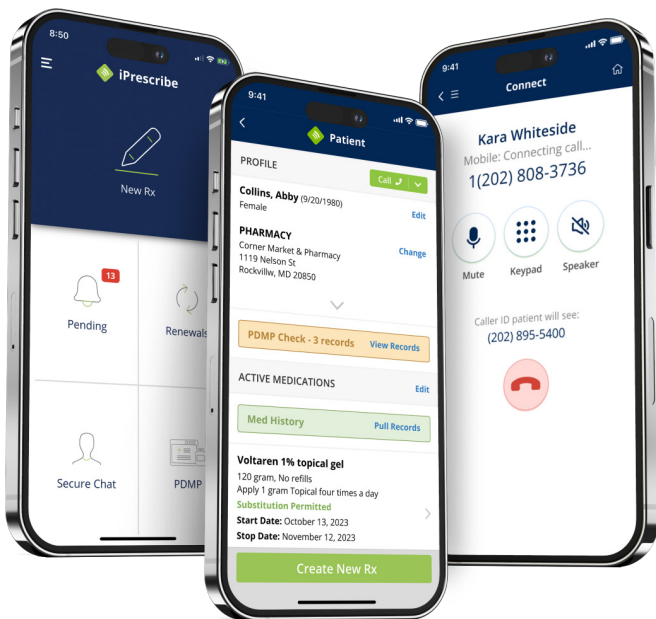
# ● Business Continuity Solution

## Your EHR Will Go Down. Will Your Prescribing?

Ransomware, planned maintenance, network failures, natural disasters. Every hospital and health system faces EHR downtime, and when it hits, medication management breaks down, patient safety is compromised, and providers are left without the tools they depend on.

### A Paper-Based Workaround Isn't a Plan. It's a Liability.

Our fully operational prescribing platform is active 24/7/365, whether your EHR is up or down.



### Mobile Prescribing via iPrescribe

- Full legend and controlled substance prescribing (EPCS) with PDMP integration
- Pre-loaded patient roster synced nightly from your EHR via HL7 FHIR
- AI-powered clinical decision support from 40,000+ peer-reviewed sources
- Patient out-of-pocket costs and potential covered alternatives
- Personalized text messages sent to patients moments after prescribing to drive adherence
- Federated SSO—no separate credentials, no delays at activation
- HIPAA-compliant, masked VoIP communication to protect personal phone numbers

### Medication History

- Covers more than 80% of the insured patient population
- Supports medication reconciliation, adherence monitoring, and patient safety alerts

### Prescription Orchestration

- Only real-time interoperable network
- Direct connections to major pharmacy chains and PBMs (CVS, Express Scripts) via the DrFirst high-availability network
- Surescripts routing for all other pharmacies
- No manual intervention required—clinical staff can prescribe with confidence regardless of downstream network status

## How It Compares

	Standard Downtime Approach	DrFirst Business Continuity Solution
Prescribing capability	Paper/manual call	Full legend and EPCS
Controlled substances	Limited	Fully supported with PDMP
Activation time	Minutes to hours	Immediate (always on)
Patient data access	Limited or none	Patient roster and Rx history synced
Identity management	Separate credentials required	Federated SSO with existing IDP
Pharmacy delivery	Manual (phone and fax)	Electronic with fax failover
Provider familiarity	Unfamiliar at time of crisis	Used daily before downtime occurs

The DrFirst Business Continuity Solution isn't a backup plan. It's a fully operational medication management platform your providers already know, ready the moment your EHR isn't.

**Don't wait for downtime to find the gaps in your plan.** Contact us to learn more at [drfirst.com/contact-us](https://drfirst.com/contact-us)